



MUJI Australia Electronic Items Warranty

Applicable only for electronic items purchased in Australia.

At MUJI, customer satisfaction is our priority.

Our electronic products come with guarantees that cannot be excluded under the Australian Consumer Law. We offer refunds, repairs, and replacements in accordance with the Australian Consumer Law.

MUJI Australia offers a 1 year free of charge warranty for defects caused due to manufacturing faults.

Once a defect is identified, please contact the store from which you purchased the item providing this card and receipt as proof of purchase.

When the defect is unable to be repaired, we reserve the right to offer an exchange for a like-for-like item.

In the following cases, the free of charge warranty is void and we are unable to offer an exchange:

- After 1 year from purchase or being unable to provide proof of purchase.
- Damage caused by improper use.
- Damage caused in transit
(inappropriate handling by airlines or other transport authorities).
- Damage caused by attempts to disassemble or improperly repair.
- Damage caused by external factors
(fire, earthquake, storm, flood, acid, or water).
- Normal wear and tear.

Name:	
Address:	
Tel. Number / Email:	
Date of Purchase:	
Product code & description (Found on Receipt)	
Receipt #	

